

PRIVACY POLICY

This privacy policy sets out how “CRANIUM INTEGRATED SOLUTIONS LIMITED” guides and protects any information that is provided to our organization in the course of our service to you.

We are committed to always ensuring confidentiality, whilst maintaining and protecting all our partners data and information as we believe your information is vital and very important to you and to us.

To stay committed to our goal of maintaining maximum data and information protection, “CRANIUM INTEGRATED SOLUTIONS LIMITED” is guided by principles in accordance with Nigeria Data Protection Regulation of 2019 - for customer privacy and data protection.

By this regulation, we will not sell or give away your name, mail address, phone number, email address, or banking details or other information to anyone.

We will use the best available technology in security measures to protect your information from unauthorized users.

In this regard, kindly sign this contract as a given consent to processing your personal data for one or more of the purposes in item 2 of this document in relation to the following.

1. COLLECTABLE PERSONAL INFORMATION

We will ask you for information that personally identifies you (personal information) or allows us to contact you.

We may obtain the following information:

- First name, middle name, last name, date of birth and passport photographs (including that of dependents).
- Contact information including home address, email address and telephone numbers.

2. PURPOSE

Generally, this information is requested when you sign up with us and we use your Personal Information for the following primary purposes;

- Provision of healthcare services
- Internal record keeping and easy identification of users.
- To give you access to our technology assets such as website and app.
- To contact you to ensure Service Level Agreement is met at our provider centers.

- To alert you on healthcare bouquet reviews, special offers, information on topical health issues and other new services from “CRANIUM INTEGRATED SOLUTIONS LIMITED”.

TECHNICAL METHODS USED

This information may be collected via the following channels.

- Email
- Website
- Physical forms

ACCESS

We will not disclose your personal information to anyone, except when we believe it is necessary for the provision of healthcare and only to medical officers on need to have basis.

We will not disclose your personal information to anyone except where disclosure is required by law.

GOVERNING PRINCIPLES OF DATA PROCESSING

All personal information shall and processed in accordance with specific, legitimate, and lawful purpose consented to by you.

Your personal information shall be stored accurately without any prejudice for the period within which it will be needed and secured against all foreseeable hazards.

REMEDIES

If for some reason you believe “CRANIUM INTEGRATED SOLUTIONS LIMITED” has not adhered to these principles, please notify us by e-mail at info@cranium.com.ng , and we will do our best to address and resolve the problem promptly. Please ensure the words **Privacy Policy** are in the Subject line.